

# IN THE KNOW

brought to you by AWWA Corporate Affairs

In this edition of our newsletter, let's take a look at some of the recent highlights across AWWA, and celebrate the generosity of our partners!

## Community Capability Trust Engagement

Photo by NCSS

AWWA CEO, Karthik, participated in a discussion panel on 22 September 2021 at the inaugural Community Capability Trust (CCT) engagement event, organised by Community Chest, for community and corporate partners and graced by Minister Masagos Zulkifli.



Moderated by Community Chest Vice-Chairman Sutat Chew, the panel consisted of NCSS President Anita Fam, Community Chest Chairman Phillip Tan, and NCSS CE Tan Li San, along with Karthik, and highlighted the importance of investing in capability and capacity building initiatives in a sustained, coordinated, and integrated manner to enable social service agencies (SSAs) to deliver better services and meet changing social needs. Karthik shared his thoughts on SSA initiatives that can benefit from this initiative as well as the importance of such funding.

## Dementia Day Care Centre (DDCC) @ AMK Respite Service

DDCC @ AMK has officially launched the "Weekend Respite Services", which started on 15 May 2021. When it first started, we had roughly two clients per day. Now, we are serving an estimate of five to six clients a day. The Weekend Respite Services offer respite to those who are required to work or study during the weekends. It also provides time for caregivers to recuperate physically and emotionally.

Under the Care Beyond Walls project, we have also specially curated the activities on weekends to include a balance of meaningful activity engagement, socialisation opportunities, and rest breaks. Clients enjoyed social games and modified sports activities as these bring out the 'youth' in them. Fun, joy, and laughter are never lacking in the centres on the weekends!



## Community Integration Service (CIS) CARF Accreditation



Commission on Accreditation of Rehabilitation Facilitates (CARF) is an international, independent, non-profit accreditor of health and human services.

CIS was awarded a three-year CARF accreditation in July 2021, a testament to the team's effort in providing high-quality service to our clients and stakeholders through continuous work improvement.

## Upcoming Events

**Kindle Garden - Virtual Open House (scan to register)**  
Date: 30 October 2021  
Time: 10am - 11:15am



**CIS 30th Anniversary Celebration & Award Ceremony**  
Date: 20 November 2021  
Time: 10am - 11:30am

## Feature Story - Cephias, Student at Early Intervention Centre @ Napiri



Cephias, a student at AWWA Early Intervention Centre (EIC) @ Napiri, used to use non-specific sounds and gestures to communicate. Due to his speech limitations, he experienced difficulty making his intention known, which on many occasions, led to frustration. As such, Cephias' family reached out to our therapists, seeking intervention measures.

After weeks of coaching sessions, Cephias experienced a breakthrough! Cephias' family started making visual cards containing images of his daily activities (e.g. food items, drinks and toys). Since then, Cephias has been communicating his thoughts more effectively through the cards presented to him. More importantly, his family can better understand what he wants specifically. Cephias is also using this picture choice system in EIC to communicate during routines such as snack time. Way to go, Cephias, Cephias' family, and EIC team!

## Donors and Volunteers



Thank you, American Express, for reaching out to our clients at AWWA Integrated Home and Daycare Centre & AWWA Home Personal Care Services. You should have seen the smile on the faces of our clients when they received the goody bags! Scan the QR code to view more images!



Students from Bowen Secondary School spent the day meaningfully by packing goody bags and writing encouraging messages to the clients and staff at AWWA Rehab and Day Care Centre and Dementia Day Care Centre @ Ang Mo Kio. Thank you, students, for volunteering and spreading joy to our seniors! Scan the QR code to view post.

**A BIG thank you to all our supportive volunteers and donors for believing in our mission to empower our clients!**

## A Peek into AWWA - Let's Hear from our Staff

**AWWA**

"Being able to give back to the community, and doing it every day as my job, I count myself *blessed*."

A Peek into AWWA

Muhammad Akhbar  
Senior Driver at AWWA Rehab and Day Care Centre

**AWWA**

"I *treasure* every moment spent with my seniors, hearing their stories, and learning from their experiences."

A Peek into AWWA

Wendy WENG  
Club Facilitator at AWWA Dementia Day Care Centre

**AWWA**

"The ability to help *wholeheartedly*, and gaining value from it, I can't ask for more."

A Peek into AWWA

TAN Su Ting  
Therapy Assistant at AWWA Rehab and Day Care Centre

In the months to come, AWWA will be sharing with you the stories of our staff. This series will shed light on the happenings in our services, what our staff face daily, and what motivates them to do what they do.

Take some time to read the stories of these three extraordinary heroes!



[Click here](#) or scan the QR code to explore more of such stories on our website.