| Quick Reference Applicant contact no:   |   |          |   |                     |             |                           |  |  |  |  |
|---|---|----------|---|---------------------|-------------|---------------------------|--|--|--|--|
| Main Applicant's Name:  |   |          |   | File ref:           |             |                           |  |  |  |  |
| Updated: This form is developed by MSF for use by referring agencies for admission into Transitional Shelter.  Apr 2025 Form should be filled in 'restrict editing' mode to enable access to the drop-down menus. |   |          |   |                     |             |                           |  |  |  |  |
| Sect  | ion A: Admis  | sion c   | criteria  |                     |             |                           |  |  |  |  |
|   | Section A: Admission criteria  Referring agencies should assess that applicant and family members, if applicable, meet the admission criteria and check below where applicable. |          |   |                     |             |                           |  |  |  |  |
|   | Allkin Transitional Shelter (Jalan Bukit Merah)   |          |   |                     |             |                           |  |  |  |  |
|   |   |          | Allkin Transitional Shelter (Yio Chu Kang)  |                     |             |                           |  |  |  |  |
| Trans   | sitional  |          | AWWA Transitional Shelter @ Lengkok Bahru   |                     |             |                           |  |  |  |  |
| Shelt   |   |          | AWWA Transitional Shelter @ Jalan Tenteram  |                     |             |                           |  |  |  |  |
|   |   |          | New Hope Community Services Transit Point @ Jalan Kukoh   |                     |             |                           |  |  |  |  |
|   |   |          | New Hope Community Services Transit Point @ Yio Chu Kang  |                     |             |                           |  |  |  |  |
| Do th   | ne applicant  | and al   | I members of the family (if a   | pplicable) fulfil t | he followi  | ng?                       |  |  |  |  |
|   | Singapore C<br>must be a S  |          | or Permanent Resident (if appore Citizen)   | lying as a family,  | at least or | ne member of the family   |  |  |  |  |
|   | Is the main   | applica  | ant 21 years old and above?   |                     |             |                           |  |  |  |  |
|   | If applying a   | s a far  | mily unit, is the partner legally r   | narried to the ma   | in applicar | nt?                       |  |  |  |  |
|   | If not legally  | marrie   | ed, is the partner aged 21 year   | s old and above?    | )           |                           |  |  |  |  |
|   | Currently or  | at risk  | of being homeless   |                     |             |                           |  |  |  |  |
|   | Exhausted a other family  |          | er means of accommodation (elers/friends)   | .g. rental housing  | ı, open ma  | rket rental, living with  |  |  |  |  |
|   | Facing finar  | cial dif | fficulties  |                     |             |                           |  |  |  |  |
|   | Requires so family  | cial wo  | ork intervention to secure appro  | opriate housing o   | ption and/o | or reconciliation with    |  |  |  |  |
|   | Be willing to to be self-re   |          | with the Transitional Shelter or  | case goals and      | interventio | n plan, and be motivated  |  |  |  |  |
|   | shelter unit  | due to   | lies at AWWA TS @ Jalan Ter<br>large family size or special nee<br>mpact the safety and well-bein | eds/medication co   | onditions/p | ractices that would cause |  |  |  |  |
|   |   |          | ce or alcohol abusers   | _                   |             |                           |  |  |  |  |
|   | Not suffering   | g from   | serious infectious diseases that  | at may be easily t  | ransmitted  | I in a communal setting   |  |  |  |  |
|   |   |          | serious medical conditions tha<br>ance, mitigate fall risk)                                       | t require nursing   | care or clo | se supervision (e.g. for  |  |  |  |  |
|   | Not suffering rehabilitation  |          | diagnosed and unstable/unma<br>care   | naged psychiatrio   | c condition | s, requiring psychiatric  |  |  |  |  |
|   |   |          |   |                     |             |                           |  |  |  |  |
| If any of the above criteria are not met, please state brief reason(s) to support this application below and elaborate in social report   |   |          |   |                     |             |                           |  |  |  |  |
|   |   |          |   |                     |             |                           |  |  |  |  |
|   |   |          |   |                     |             |                           |  |  |  |  |
| Section B: Particulars of main applicant  |   |          |   |                     |             |                           |  |  |  |  |
| Name:   |   |          | 1   | NRIC No:            |             |                           |  |  |  |  |
| Date of Birth (Age):  |   |          | (   | Citizenship:        |             |                           |  |  |  |  |
| Sex:  |   |          | F   | Race:               | If Others   | , to indicate:            |  |  |  |  |
| Marit   |   | If Oth   | ers to indicate:  | Religion:           | If Others   | to indicate:              |  |  |  |  |

If Others, to indicate:

Status:

If Others, to indicate:

| Language(s) spoken:     |      |    | Highest education level: | If Others, to indicate:                                   |
|-------------------------|------|----|--------------------------|---|
| Employment status:      |      |    | Employment type:         | If Others, to indicate:                                   |
| Occupation:             |      |    | Monthly Salary:          |   |
| Duration of employment: | From | to |                          | indicate the last occupation, salary and duration of last |
| Contact No:             |      |    |                          |   |

| Sect | Section C: Particulars of immediate family members applying for shelter admission                      |     |              |                                      |             |                                       |  |  |  |
|------|--|-----|--------------|--------------------------------------|-------------|---------------------------------------|--|--|--|
| To a | To add a new row as necessary for additional family members by clicking '+' at bottom right of the row |     |              |                                      |             |                                       |  |  |  |
| S/N  | Name   | Sex | DOB<br>(Age) | Relationship<br>to main<br>applicant | Citizenship | Occupation / Income or School / Level |  |  |  |
| 1    |  |     |              |                                      |             |                                       |  |  |  |
| 2    |  |     |              |                                      |             |                                       |  |  |  |
| 3    |  |     |              |                                      |             |                                       |  |  |  |
| 4    |  |     |              |                                      |             |                                       |  |  |  |

### **Section D: Housing History**

<u>Type of flat</u>: To indicate whether HDB public rental or HDB BTO/SBF or HDB resale flat, or renting 1-bedroom from open market (eg. 2R public rental, 3R BTO, 4R resale)

To add a new row as necessary for additional housing history by clicking '+' at bottom right of the row

| S/N | Type of Flat | Address | Owner/Tenant or Occupier | Reason for Exit | Duration of Stay |
|-----|--------------|---------|--------------------------|-----------------|------------------|
| 1   |              |         |                          |                 | to               |
| 2   |              |         |                          |                 | to               |
| 3   |              |         |                          |                 | to               |
| 4   |              |         |                          |                 | to               |

| Section E: Debarment  |         |                         |           |                   |                |                |  |
|---|---------|-------------------------|-----------|-------------------|----------------|----------------|--|
| Leave blank if not relevant to the applicant and/or family members                        |         |                         |           |                   |                |                |  |
| Type of debarment / reason for debarment:   |         |                         |           |                   |                |                |  |
| Name(s) of person with debarment:   |         |                         |           |                   |                |                |  |
| Debarment period:   |         |                         |           | date of<br>rment: |                |                |  |
|   |         |                         |           |                   |                |                |  |
| Section F: Current Housin   | g Situa | ition                   |           |                   |                |                |  |
| Current/most recent address   | S       |                         |           |                   |                |                |  |
| Source of accommodation   |         |                         |           |                   |                |                |  |
| Start date  |         |                         | Es        | stimated d        | late to leave  |                |  |
|   |         |                         |           |                   |                |                |  |
| Section G: Main presentin   | g issue | es                      |           |                   |                |                |  |
| To indicate presence of risk members, and to elaborate                                    |         |                         | ues pe    | er your as:       | sessment of ap | plicant/family |  |
| Reason for homelessness   |         |                         |           |                   |                |                |  |
| (eg. bankruptcy resulting in purchase flat)   | losing  |                         |           |                   |                |                |  |
| Main presenting issue:  |         |                         |           |                   |                |                |  |
| (excluding accommodation if not available on drop-dow briefly describe)                   |         | If others, to indicate: |           |                   |                |                |  |
| Secondary presenting issue:   |         | If others:              | If others |                   | :              | If others:     |  |
| To indicate if applicant/family members have mental health concerns and/or medical issues |         | Names:                  |           | Describe briefly: |                |                |  |
| To indicate if applicant/family members have prior incarceration or drug abuse background |         | Names:                  |           | Describe briefly: |                |                |  |
| To indicate if there are any or risks to alert the TS                                     |         |                         |           |                   |                |                |  |

#### Section H: Information to be included in Social Report

Please ensure you have provided the below information for the main applicant and family members applying for shelter admission in the accompanying social report. If similar information has been provided in other sections of this form, you may omit it from the social report. You may also use the social report to provide additional details of the applicant / family members.

| S/N | Description  |  |  |  |  |  |  |  |
|-----|--|--|--|--|--|--|--|--|
| 1   | Presenting Issues Please describe and elaborate on the issues that resulted in the need for shelter e.g. loss of home ownership, financial instability, family conflicts etc.  |  |  |  |  |  |  |  |
| 2   | Family Background Please provide a genogram and ecomap and describe the interactions and involvement with systems. Please attach relevant supporting documents e.g. police reports, PPO/DEO, court documents etc. where applicable Genogram:   |  |  |  |  |  |  |  |
|     | Ecomap:  |  |  |  |  |  |  |  |
| 3   | Housing (a) Timeline of housing history  |  |  |  |  |  |  |  |
|     | (b) Current housing situation and attempted efforts to resolve housing issue  Please describe the applicant's efforts to resolve housing issue e.g. approaching informal systems or utilising savings.   |  |  |  |  |  |  |  |
|     | (c) Housing plans and challenges faced  Please describe the applicant's long-term housing plans (e.g. renting a flat under Joint Singles Scheme, other HDB options) and challenges faced (e.g. ongoing divorce proceedings).  If applicable (to provide details):  - Applied to HDB on (date) but rejected on (date)  - Applied to HDB on (date) but pending outcome  - Applied to HDB on (date), awaiting allocation (to attach documentation from HDB) |  |  |  |  |  |  |  |
| 4   | Employment and Financial Assistance  |  |  |  |  |  |  |  |
|     | (a) Employment Please provide details on current employment, income, period of employment.  (b) Financial Assistance Please provide details on current financial assistance received by applicant and family members.  |  |  |  |  |  |  |  |
|     | Name of Agency   |  |  |  |  |  |  |  |
|     |  |  |  |  |  |  |  |  |
| 5   | Risks of applicant and family members (e.g. safety concerns and risk behaviours) Please provide details on risk factors including severity, frequency, triggers and safety plans.  |  |  |  |  |  |  |  |
| 6   | <b>Needs of applicant and family members</b> (e.g. relationships, physical and mental health, caregiving ability)  |  |  |  |  |  |  |  |
| 7   | Assessment and Recommendation  Please provide an assessment of the client's housing issues and long-term recommendations for intervention.  To elaborate how shelter placement will benefit the applicant and family members.  |  |  |  |  |  |  |  |

| Sec  | ction I: Checklis  | st for supporting documer                               | its                            |  |  |                          |  |  |
|--|--|---|--------------------------------|--|--|--------------------------|--|--|
| Ple  | ase provide the  | following supporting docume                             | ents w                         | ith your application                                 | ).   |                          |  |  |
|  |  | cant, family members applyin<br>BC of children (without | ıg 🗆                           |  | Marriage certificate, divorce certificate, deed of separation, or proof of divorce proceedings |                          |  |  |
|  | CPF statemen<br>members above<br>transaction his<br>contribution his |   | Breakdown of ca<br>homeowners) | Breakdown of cash proceeds (for previous homeowners) |  |                          |  |  |
|  | I&E statement  |   |                                |  | Employment letters, payslips or other indicators of income for last 3 months                   |                          |  |  |
|  |  | rs from HDB (sale of flat,<br>ce on HDB appeals, etc)   |                                |  | ites/n   | nemos on physical/mental |  |  |
| Sec  | ction J: Referri   | ng agency   |                                |  |  |                          |  |  |
| Dat  | e:   | DD/MM/YYYY  | Case<br>(if any                |  |  |                          |  |  |
| Nar  | me of Agency:  |   | Name                           | e of Social Worker:                                  |  |                          |  |  |
| Cor  | ntact No:  |   | Email                          | :  |  |                          |  |  |
| ren  |  |   |                                | ong have you been<br>g with client?                  |  |                          |  |  |
|  |  | d the applicant on the follo                            | wing?                          | ?  |  | Remarks                  |  |  |
| Sh   | elter stay, if app   | roved, for a maximum of 6 n                             | nonths                         |  |  |                          |  |  |
|  |  | olve co-sharing of the desig                            |                                |  |  |                          |  |  |
| Pa <sub>.</sub><br>sta   |  | r fees and co-sharing of utilit                         | y costs                        | during shelter                                       |  |                          |  |  |
| Ad   |  | ndividuals must work with the                           | e TS o                         | n their housing                                      | their housing  |                          |  |  |
| Wil  | l you be preser  | nt for the intake interview?                            | •                              |  |  |                          |  |  |
|  | you agree to tr  | ransfer the case to TS for o                            | ase m                          | anagement?   |  |                          |  |  |
|  | l you continue<br>rk)?   | to render other services to                             | lient (e.g. group              |  |  |                          |  |  |
| Did client give consent for application to be made to TS?      |  |   |                                |  |  |                          |  |  |
| Did  | you refer clier  | nt to another TS? (If yes, to                           |                                |  |  |                          |  |  |
| Sec  | ction K: Acknow  | wledgement of submission                                | 1                              |  |  |                          |  |  |
| TS to acknowledge the application within 3 days of submission. |  |   |                                |  |  |                          |  |  |
| File ref:  |  |   |                                | Date of receipt:                                     |  |                          |  |  |
| Red  | Received by: Assigned to:  |   |                                |  |  |                          |  |  |